iVerify

BY COMPASS SOFTWARES

COMPASS softwares

Helping you find directions

IVERIFY DOC 2.2

CONTENTS

COMPASS softwares
Helping you find directions

www.compass-softwares.com
contact@compass-softwares.com

iVERIFY OVERVIEW

iVerify by Compass Softwares is a complete tool assisting you in verifying your business operations from mobile devices.

Every organization now days run by a business software, it can be an accounting software, a customer relationship application, or a production management software. The common issues with all these that in some type of level there are operations which required verification from another employee or manager.

In most cases the person who need to give authorization for an operation is not always next to the employee who request it, and here where problems comes when verification happed by the phone, or without too much attention on details.

In some cases there is no verification process at all, and many important operations just re-updated without having the real reason behind it.

Here where iVerify come to help business on any size, market and industry.

iVerify can integrate with the current system of any business, provide a verification system to all levels in the organization.

iVerify give alert to authenticate employees in real time , where they can inspect requests and give their action on real time , directly from their iPhone through the current desktop system in the business.

iVerify

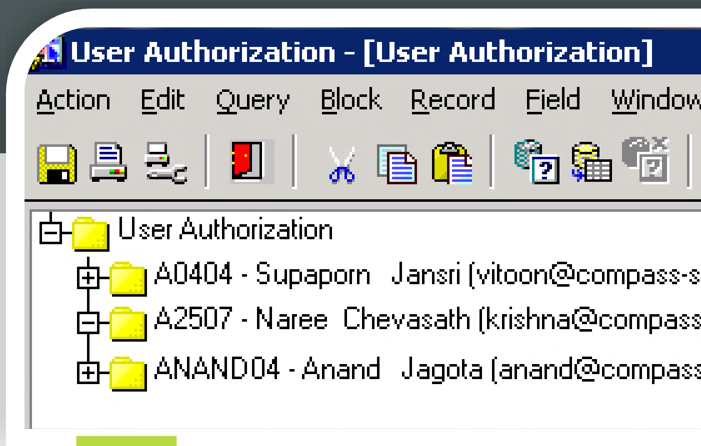
Contact

Our Team

Anand Chabada
VP Business Development
anand@compass-softwares.com

Krishna Kamthorn
VP Product Development
krishna@compass-softwares.com

Gil Shabthai
Microsoft Solutions manager
gil@compass-softwares.com

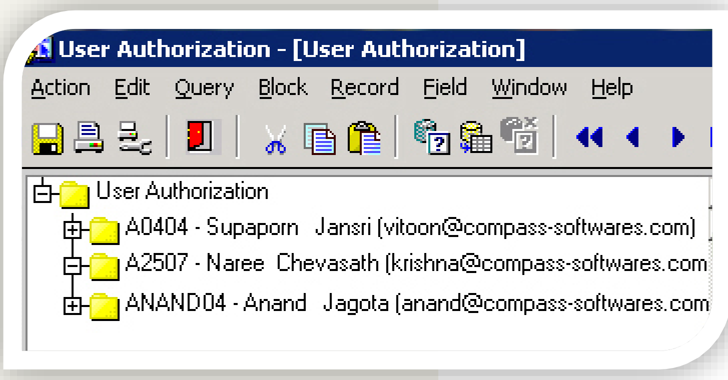


SETUP AND CONFIGURE iVERIFY

To setup iVerify in your organization, we will at first make a list of all Managers, their authorized operations and under each operation a list of authorized employees.

Let demonstrate the process by example. We assumed that the desktop application was developed with Oracle database and it is a Windows application. When you load the application and click on the button to setup iVerify it will open a screen similar to what we see in the next page.

The important area where we need to look at is the table to browse where we can see list of "User Authorization".

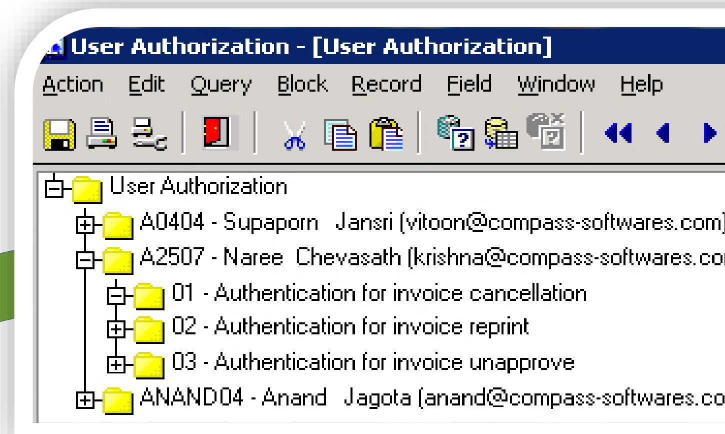


In our example, we add three Managers (Supaporn, Naree and Anand). All these three managers will get iVerify messages when their employees will ask to make an operation which require verification.

Each of our managers has a list of items associated with, this is a list of operations that the manager in charge of.

For example, we can see that the manager Naree can verify operation of:

- Invoice cancelation
- Invoice Re-Print
- Invoice un approved

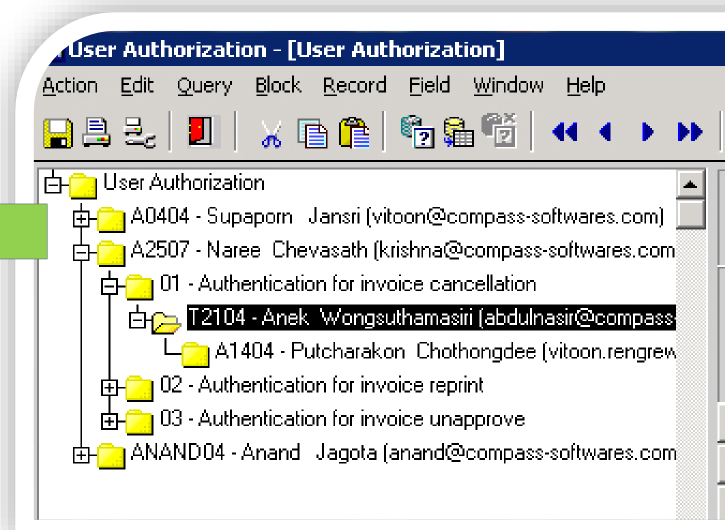


Under each operation we can have list of employees which are authorize to do the operation that is specified.

The advantage in this feature, is that we can list unlimited levels of employees to a single operation. For example employee C will be verify by employee B which will verify by employee A.

Each time a manager send a Reject verification the operation will stop. Messages will be send to these who are already approved or ask to verify the operation.

In our example we can see that Putcharkon will ask a verification from Anek which will ask it from Naree (for Invoice cancelation).

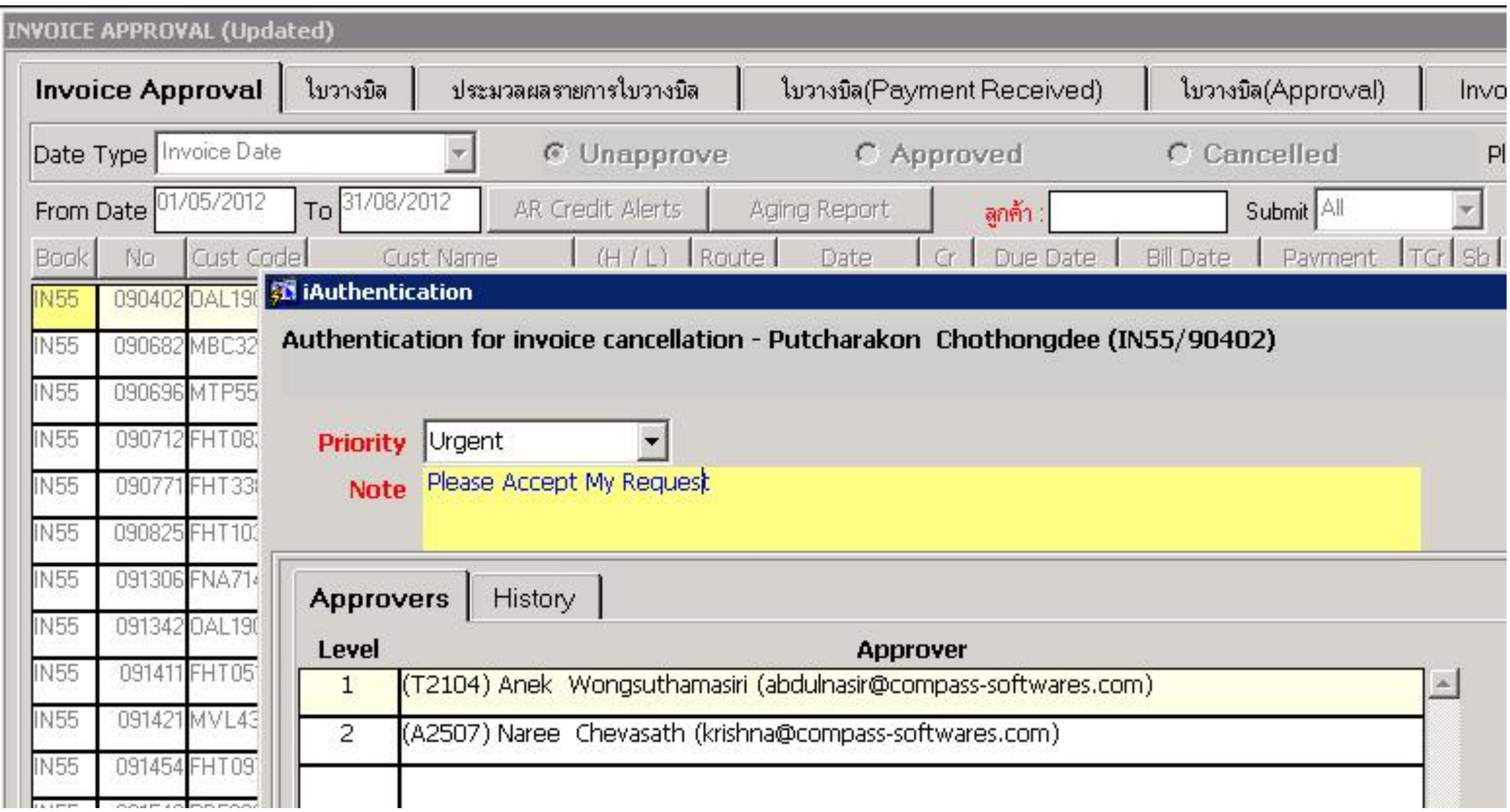


iVERIFY APP
INVOICE CANCELLATION
IPHONE DEVICES

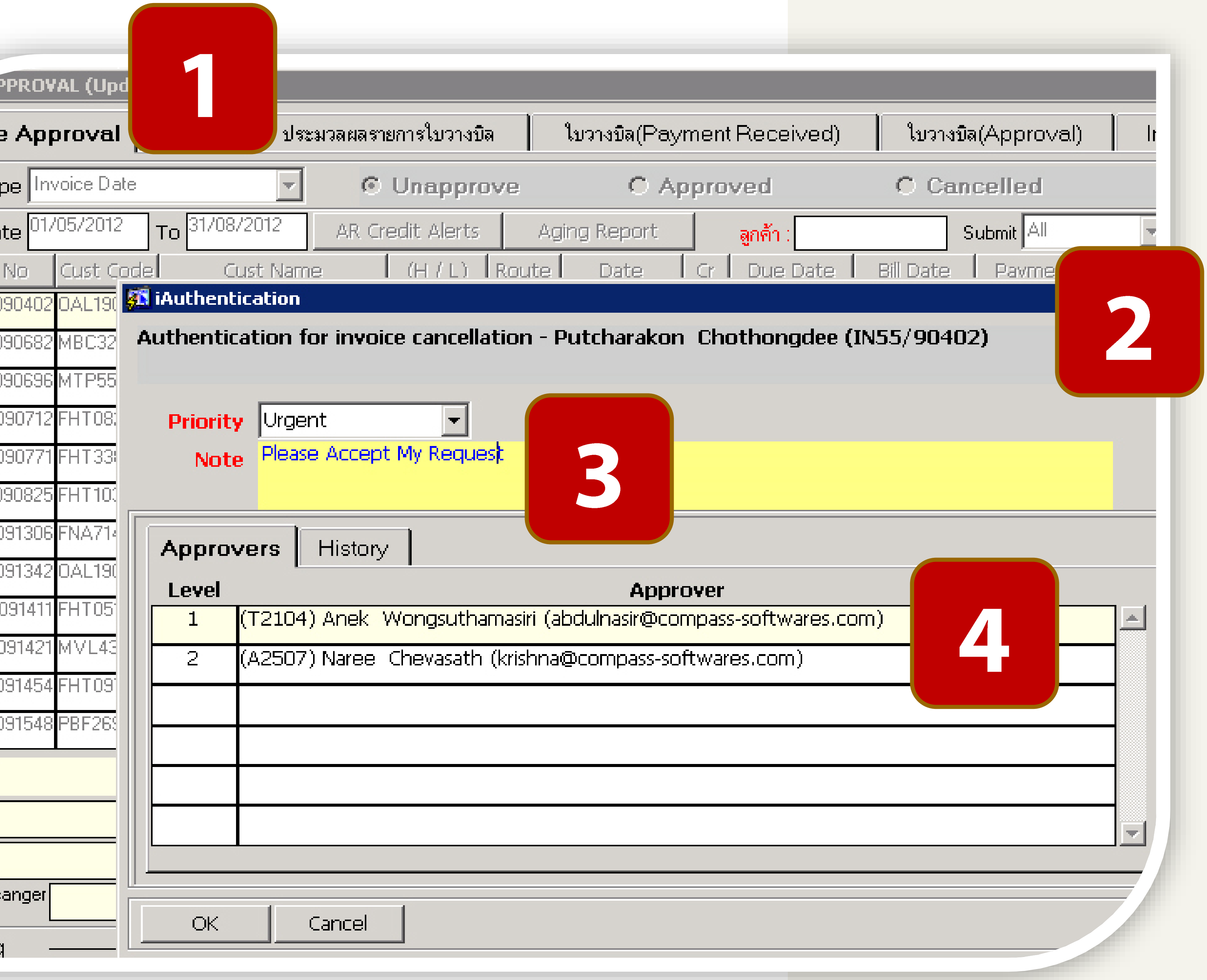
1

Let's go back to our example, say one of our employees would like to cancel an Invoice. Canceling an invoice in the system is a critical operation and therefore we connect it with iVerify App.

Once the employee will click on the button to cancel the Invoice, another screen will pop up to verify the operation. In this screen the Employee can specify Priority and Note for his request, and submit the request by clicking on OK button.



1. On the back Window we can see the Invoice that the user ask to cancel.
2. An iVerify pop up Window will show.
3. The user can select Priority and add note for his request.
4. The table shows users list of other Employees/Managers that will get a notification on their iPhone device for cancelation request. They will get notification by order. In our example the first to get a notification is Anek , she will have to approved or reject the request.



When the user click on OK button few things happened:

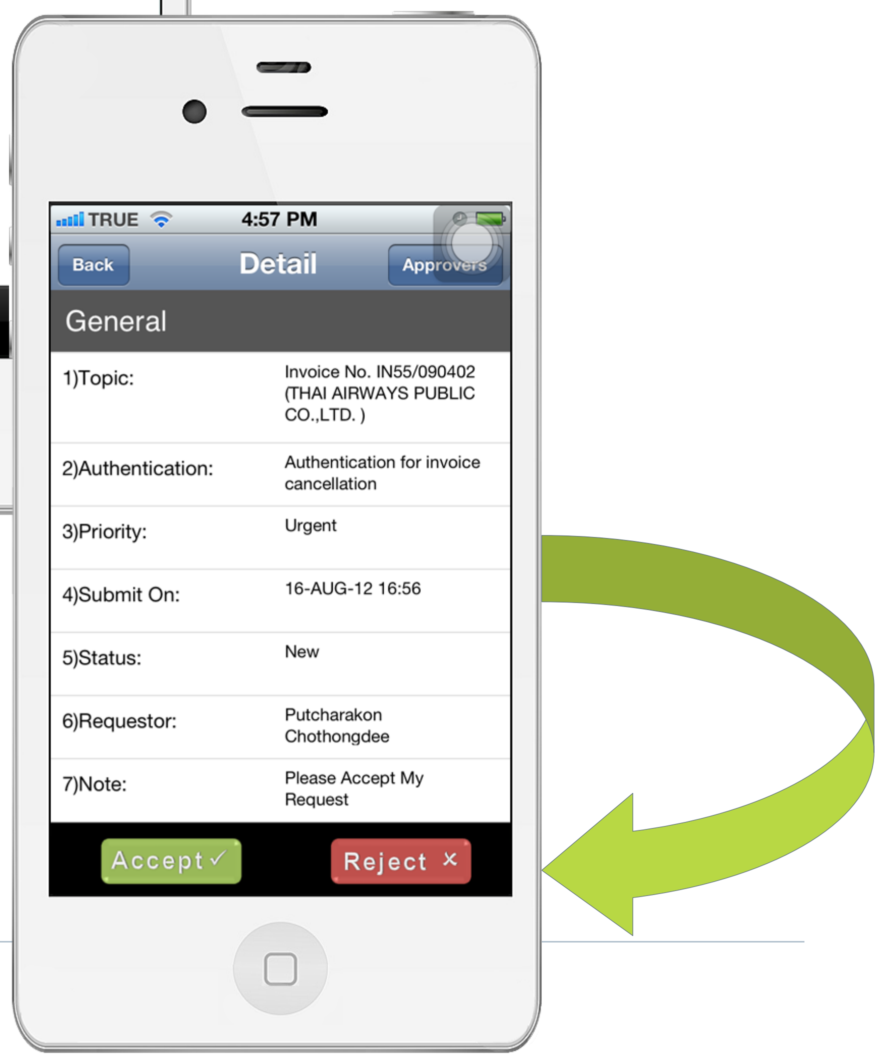
1. The first Employee on the list to verify the operation gets a notification on his iPhone device
2. An email send to the requestor.
3. The History tab on the Desktop application is updated.

On the iPhone device we will click on the iVerify icon to load the application.

At first we will see what we have in our inbox. Follow our example, we can see that we have a request from Putcharakon for Invoice cancellation (Invoice number IN55/090682).

This is the iPhone device of Anek , which is the first to Accept or Reject the request.

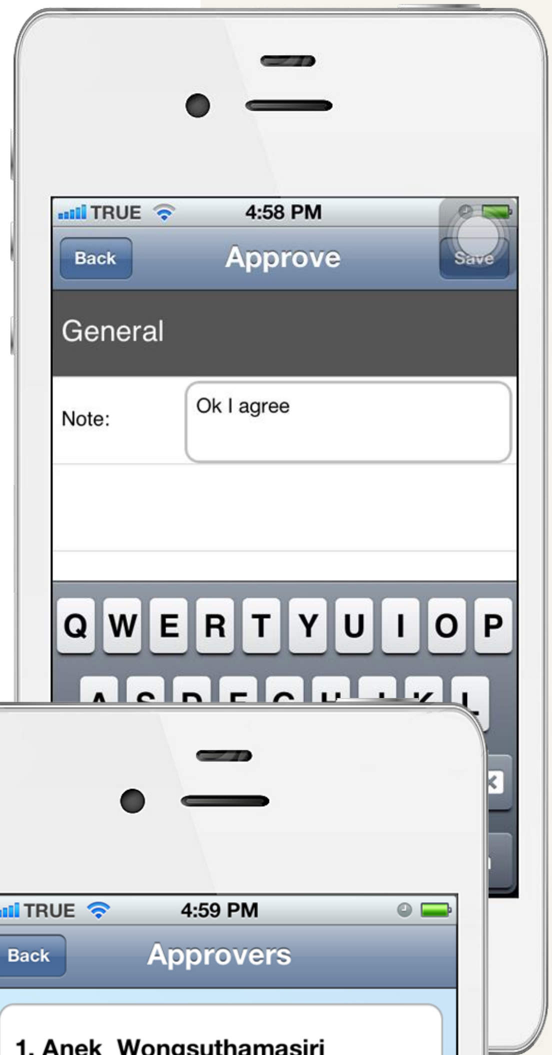
The next step before Accept/Reject is to explore details of the invoice.



In case we Accept the request, we will redirect to another page where we can type a note, and complete by clicking on the save button.

At this point few things happened in both on our app on the iPhone device, but also on the desktop application.

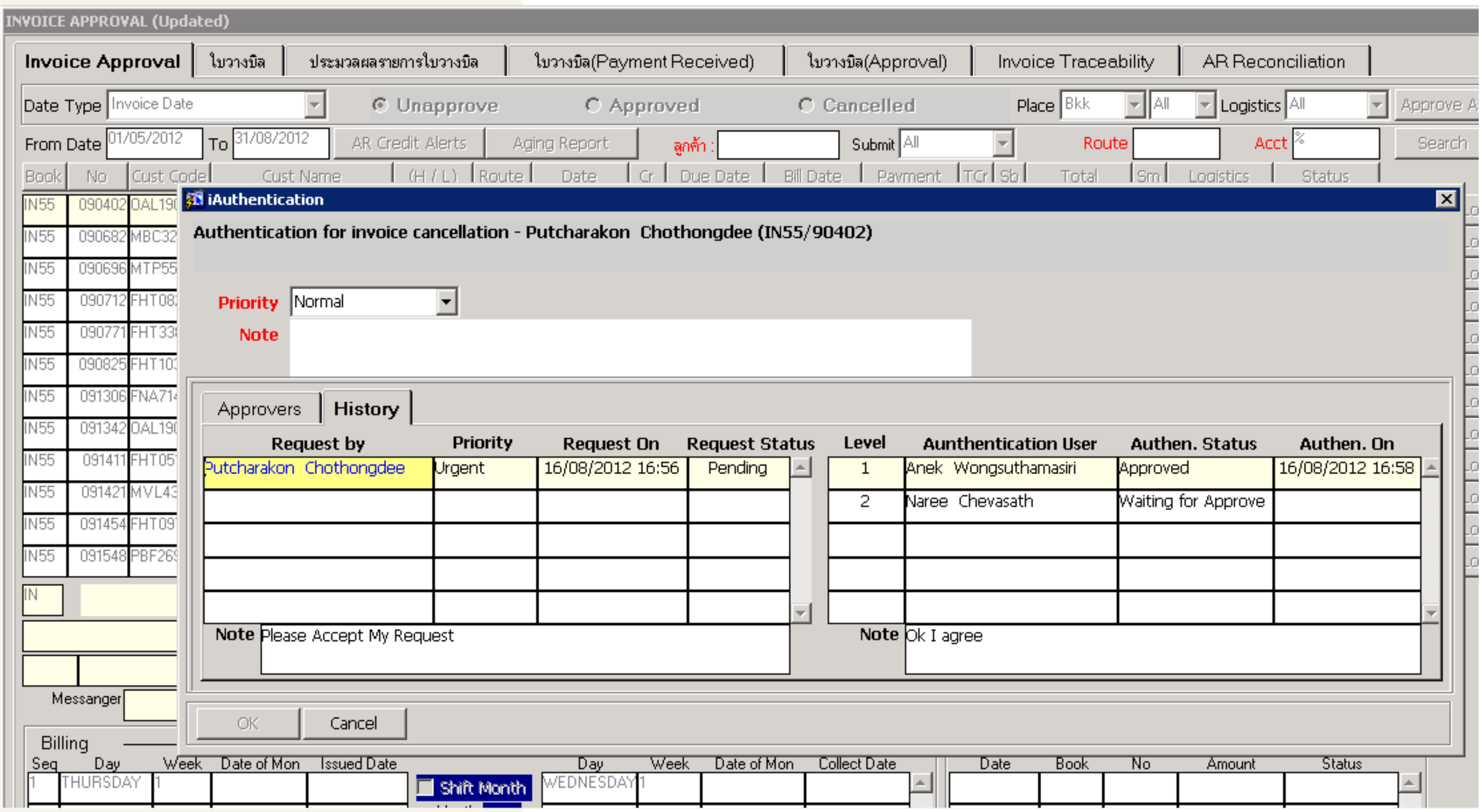
1. Valid Change Status is complete, means that we accept the request from the user.
2. If we look at the History tab, we will see that the status of the request change, and was approved by 1 of two managers.



So far we demo how an employee ask to make an operation that required verification (invoice cancelation). This verify required two managers to accept the request and until now one manager accept it.

Now the system will send a notification to the second manager to Approve or Reject the operation, an email was send also to the Employee who request it to notify the status of his request.

If we go back to the desktop application, we will see that the request got some extra information, which specify the status of it.



In the Desktop Application, the status of the request is still Pending since we are waiting for the second manager to approve the request.

Follow our example, we can see that Anek has approve the request and we are still waiting for Naree (second manager) to approve it.

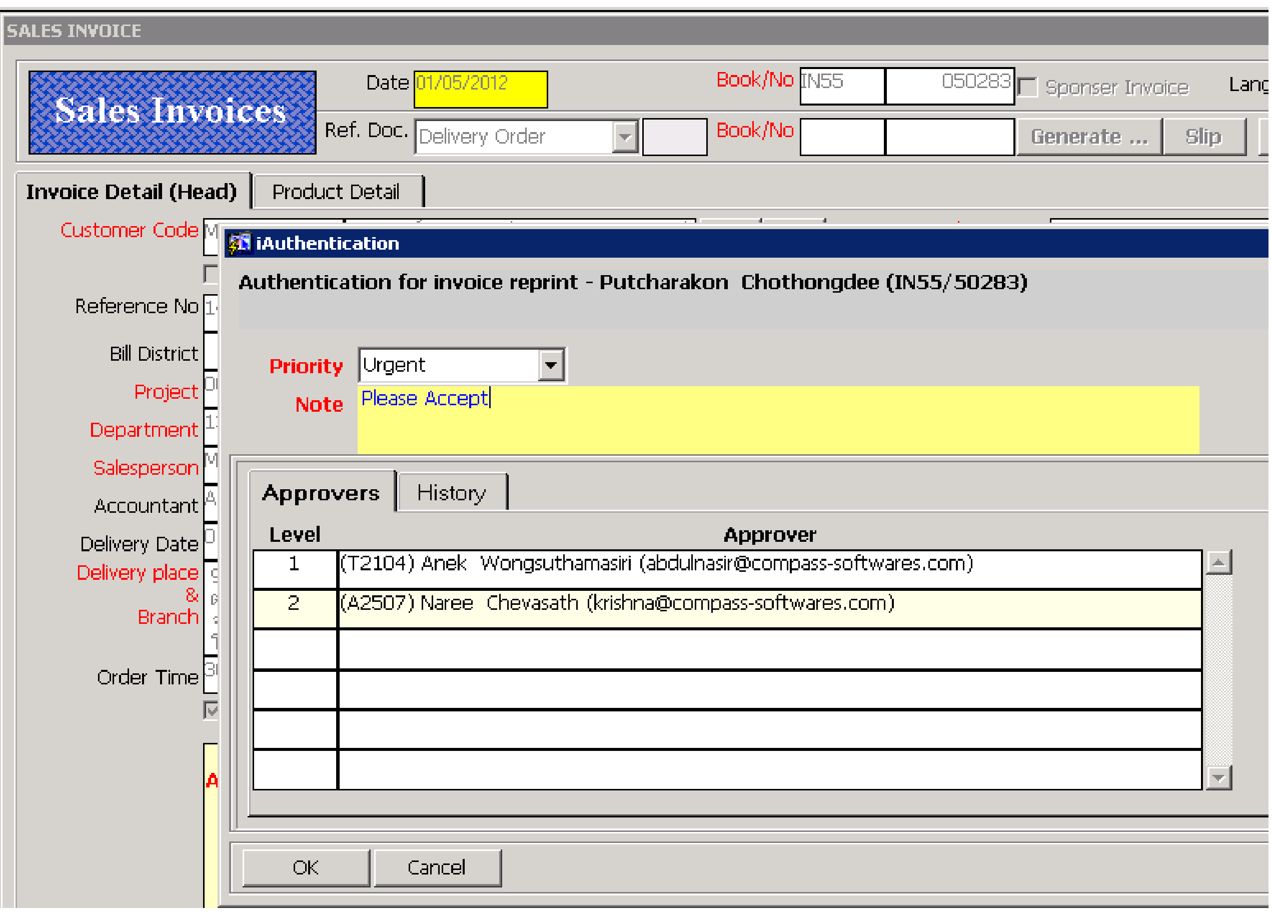
Assumed that the second manager approved the request, the status of the invoice will be change to cancel (follow by other procedures in the desktop application) and the request will be closed.

iVERIFY APP
INVOICE RE-PRINT
IPHONE DEVICES

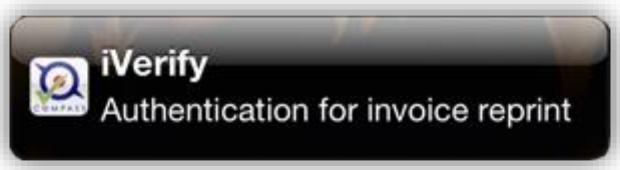
2

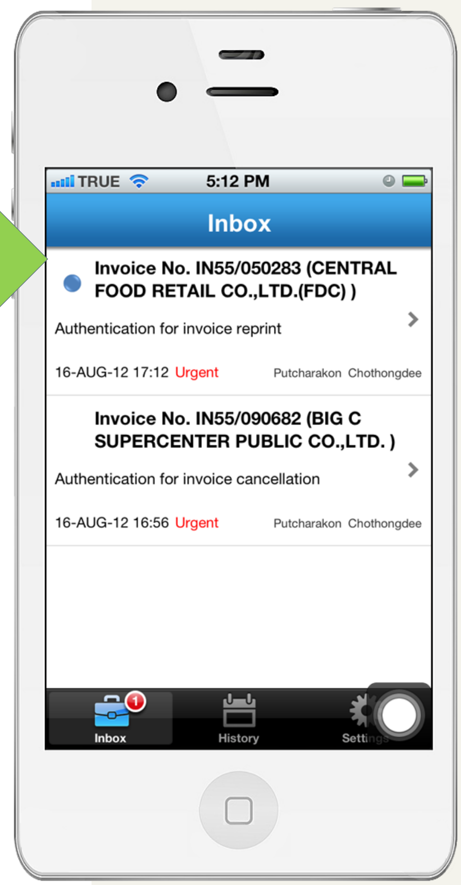
Let's cover another example on how iVerify can be used in your organization. Suppose that you allowed employees to print invoices only one time, for business security reasons. In your desktop application when the user will ask to print an invoice more than one time iVerify will catch the operation and will not let it execute until authorization will be given.

The process is similar to the previous process, and we will demo it below. Once iVerify catch the re-print operation a pop up window will appear, as below.

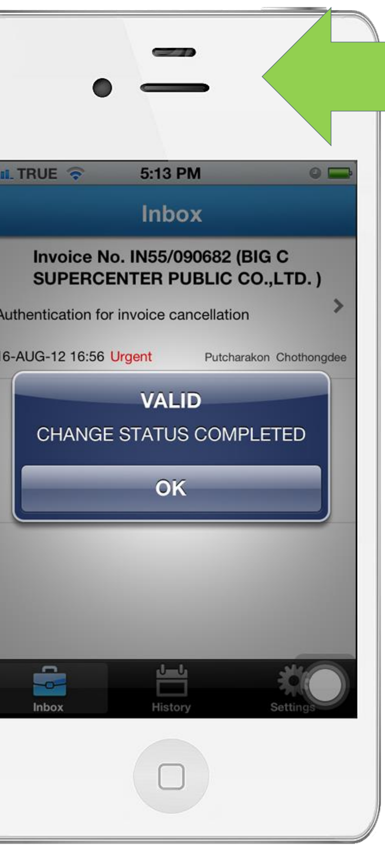


1. In the back Window is the Invoice that we want to Re-Print
2. To Re-Print we will need two managers to approve the operation
3. The first manager on the list will get a notification on his iPhone device. Follow our example, Anek will get the message.





We can see that the inbox show new message, request to approve Re-Print invoice.



We assumed that the manager approved the request, by getting confirmation valid message.

Going back to the Desktop applicatio , we can notice that the request was approved by Anek and waiting to be approve by the second manager.

Once the second manager will approve the request, the employee will get an email and the invoice will be send to the printer to be print.

Approvers | History

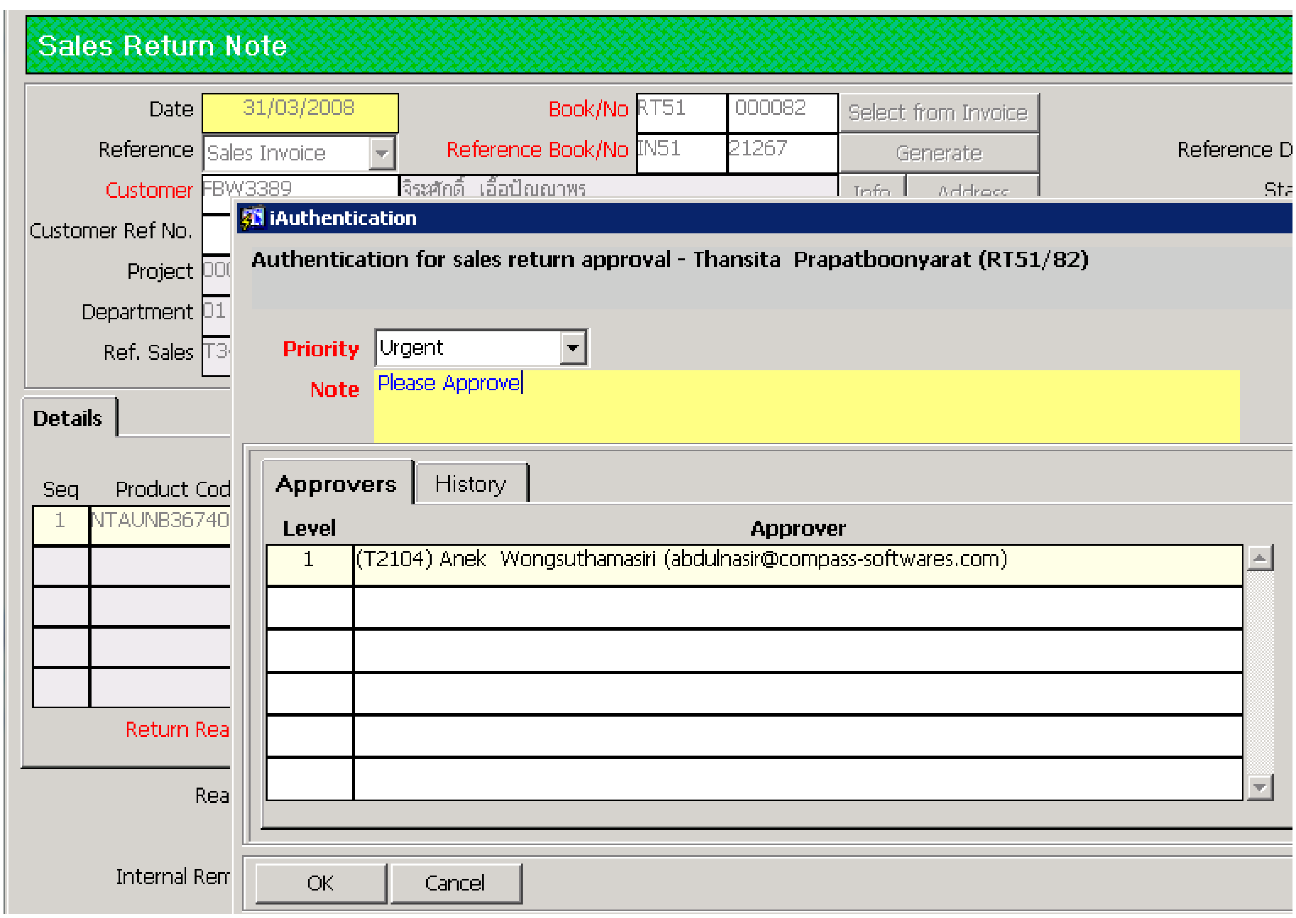
Request by	Priority	Request On	Request Status	Level	Aunthentication User	Authen. Status	Authen. On
Putcharakon Chothongdee	Urgent	16/08/2012 17:12	Pending	1	Anek Wongsuthamasiri	Approved	16/08/2012 17:13
				2	Naree Chevasath	Waiting for Approve	

iVERIFY APP
RETURN PRODUCT
IPHONE DEVICES

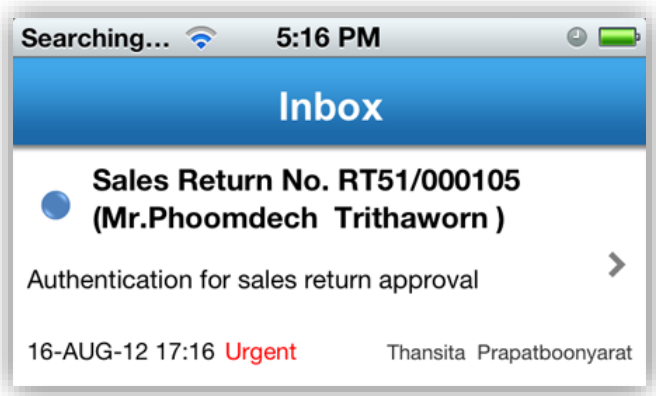
3

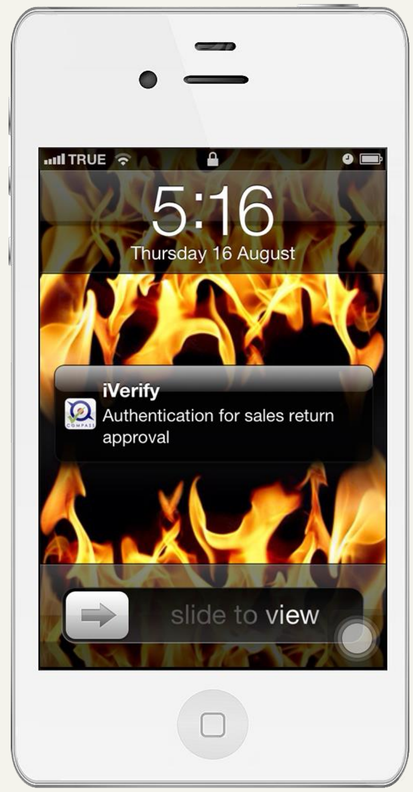
We can demo here unlimited examples on how iVerify can work in your organization, but let us finish with last example with the process of return product from a customer.

The process is similar to the previous process, and we will demo it below. Once iVerify catch the operation a pop up window will appear, as below.



1. In this case, to return the product, we will need only one Manager to approve.
2. The manager on the list will get a notification on his iPhone device. Follow our example, Anek will get the message.
3. The Inbox will show the request to take action on.





4. Once approve by the manager, we will get notification on the iPhone, where the status of the request will change and we will get equivalent information on the desktop application.

Contact Information

ANAND CHABADA	KRISHNA KAMTHORN
Tel +66 2 712 2634 **Fax** +66 2 712 2633 anand@compass-softwares.com	**Tel** +66 2 712 2635 **Fax** +66 2 712 2633 krishna@compass-softwares.com

Compass Softwares (Thailand) Ltd

65, 42 Tower 17th Floor, Room no. 1704 Sukhumvit 42 Road,
Prakhanong Klongtoey
Bangkok 10110,
Thailand

Tel +66 2 712 2634 - 36
Fax +66 2 712 2633
contact@compass-softwares.com
www.compass-softwares.com

COMPASS softwares